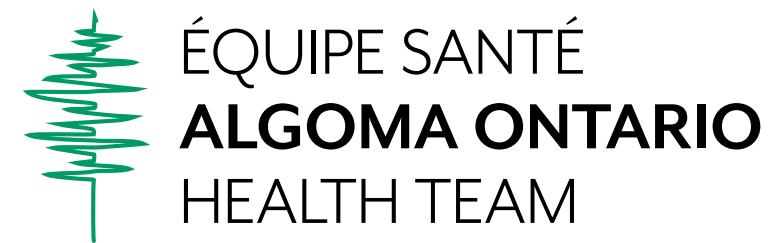




# Annual Plan **2022-23**



**On behalf of the Algoma Ontario Health Team (AOHT) Leadership Council, we are proud to introduce our 2022-23 Annual Plan. This document will act as a road map for our second official fiscal year, guiding our team forward by detailing our short-term goals to advance integrated care in Algoma.**

Since releasing our inaugural annual plan, *Strengthening Care Closer to Home* (Spring 2021) our team has made great strides in coordinating efforts across health and social services to improve the experience of Algoma residents. For the upcoming year, we are re-emphasizing our commitment to strengthening care closer to home, partnering and engaging with community voices, and building a foundation for collaboration in the pursuit of a health system where no one is left behind. This year will also be an opportunity to reflect on, review, and renew our OHT's structure and priorities as part of our three-year strategic planning process to more effectively plan and deliver services in Algoma.

As we embark on our 2022-23 Annual Plan, we thank you for your support over the past year and hope that you will feel inspired to continue advancing integrated care within your organization, across our team, and beyond.

**MISSION:** The AOHT will collaborate in a model of care that is person-centred, efficient, and simplified for both individuals and providers.

## LOOKING AHEAD

Over the next few months, our team will build an equitable and community-led approach to improved care that is aligned provincially, addresses the entire attributed population of the Algoma OHT, and will guide our work as a team moving forward. Our Population Health Management and Equity Plan, due in July 2022, will expand on current activities listed on the next two pages under the following priorities:

- Integrated care through population health management and equity approaches
- Patient navigation and digital access
- Collaborative leadership, decision-making and governance
- Primary care engagement and leadership
- COVID-19 response and recovery

NORTH  
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# Strengthening Care In Algoma

Strengthening care in Algoma is about integrating health and social services to improve access, outcomes, and experience for community members.

## This year, we will:

### Healthy Aging

Implement recommendations from the *Algoma COVID-19 Pandemic Recovery Plan for Older Adults and their Caregivers* (2021):

- Evaluate, strengthen, and expand the Post-fall Pathway project across partner organizations
- Review and implement our plan for expanded patient navigation services for older adults
- Embed a screening tool for frailty into electronic medical records (EMR) in primary care
- Initiate coordinated access to geriatric services and community care
- Design outpatient geriatric rehab program for community-dwelling older adults

## Our 2022-23 goals:

We have implemented tangible care improvements for community-dwelling older adults and their caregivers, including improved frailty identification and access to services.

## Outcomes at maturity:

Algoma residents receive high quality care and experiences:

- AOHT is actively managing health outcomes for attributed population
- Deliver full continuum of care for all but the most highly specialized conditions
- 24/7 coordination and system navigation
- Seamless transitions

### Conditions Better Managed in the Community

Establish a three-year plan to address complex chronic disease needs in Algoma:

- Solidify project team
- Identify goals and scope of work
- Plan for the implementation of a quality standard for transitions of care

We have an established working group leading a targeted project to improve coordination of care and transitions among services for high users of hospital-based services.

### Mental Health and Addictions

Implement a three-year plan for mental health and addictions needs in Algoma:

- Solidify project team
- Identify existing resources and plan for process improvements
- Support an interdisciplinary approach to improved access to care, navigation support, and housing support

Review and implement recommendations from the *Community Wellness Bus Development Evaluation* (2021).

We have an established working group leading a targeted project to improve access to mental health and addictions services in Algoma.

We have strengthened current Community Wellness Bus services and planned for the expansion and sustainability of the project.

# Community Partnership and Engagement

**Community partnership and engagement are about actively working with community voices to strengthen health system initiatives.**

# Building a Foundation for Collaboration

**Building a foundation for collaboration is about creating a unified network of organizations, health professionals, and community members to better serve residents of Algoma.**

## This year, we will:

Implement our *Patient, Family and Caregiver Partnership and Engagement Strategy* (2021):

- Improve structured engagement across all levels of AOHT work
- Finalize Community Partnership Toolkit to support partners and collaborators in engagement work

Adopt and implement a framework for equity, diversity, and inclusion.

Improve community uptake of the *Algoma OHT Guiding Values and Principles* (2021), which includes the *Ontario Patient, Family and Caregiver Declaration of Values*.

Increase organizational uptake of the Caregiver ID program.

## Our 2022-23 goals:

We have improved community partnership and engagement across the AOHT.

We have identified and planned for tangible steps to improve equity, diversity, and inclusion across work in the AOHT.

We have increased the adoption of foundational values for care and principles for advancing integrated care.

We have improved the identification and recognition of essential caregivers across Algoma.

## Outcomes at maturity:

The AOHT is meaningfully partnering and engaging with community voices to build a health system that is designed by and for the communities we serve.

## This year, we will:

### Digital Health

Implement priorities from our *Harmonized Information Management Plan* (2022):

- Establish and resource a digital health working group
- Harmonize privacy, security and documentation policies and procedures between AOHT partners
- Improve sharing of health information between custodians relying on implied consent

## Our 2022-23 goals:

We have aligned health forms and improved transitions in care for frail older adults and people living with complex chronic conditions.

## Outcomes at maturity:

Digital health solutions support delivery of care, ongoing quality and performance improvements, and patient access to information when and where they need it.

## OHT Structure

Strengthen organization and participation across AOHT activities:

- Renew Memorandum of Understanding for the OHT
- Update Terms of Reference for Leadership Council and establish a Governance Sub-Committee
- Improve primary care awareness and involvement across OHT work per our *Primary Care Communication Protocol* (2021)
- Formalize relationships with rural and Indigenous health organizations
- Develop a strategy to improve internal and external communication and resource-sharing
- Finalize Collaborative Quality Improvement Plan as a framework to monitor performance
- Solidify a three-year strategic plan

We have strengthened the foundation of our OHT through renewed governance structure, increased involvement of and communication with key stakeholders, and quality improvement.

The AOHT operates through a single clinical and fiscal accountability framework, including an integrated funding envelope based on care needs of attributed population.

The AOHT provides care according to the best available evidence and clinical standards.

We are a team of local health professionals, organizations, and community members working together towards a more integrated health system for Algoma residents.

Our vision is an integrated health system focused on the unique needs of Algoma residents, where people receive seamless, effective care where and when they need it.



**Connect with us!**

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